

## **OCBC WING HANG CREDIT BRANCH SERVICES NOTIFICATION**

Hong Kong, 3 February 2020 – In view of the increasing spread and potential outbreak of the novel coronavirus, OCBC Wing Hang Credit announced that the business hours of all branches will be adjusted to 9am to 5pm from Monday to Friday and 9am to 1pm on Saturday until further notice as a step-up measure to protect our customers and staff.

Customers may use our online loan services. OCBC Wing Hang Credit reviews its services regularly and will update customers if there are further changes to our regular services. Customers who require assistance can also call us at 3188 5008. We apologise for any inconvenience caused.

In addition, we have enhanced the precautionary measures to protect the health and well-being of our staff and customers while ensuring the continuity in our services and operations. Face masks are distributed to all frontline staff and to other support staff where necessary. Hand sanitisers are placed in offices and branches. Staff and customers are required to wear surgical face masks at meetings and maintain personal hygiene especially washing hands frequently.

Cleaning regime in common areas such as the branch lobbies, lifts, corridors and toilets have been stepped up. We will continue to monitor and institute more measures as soon as they become necessary.